



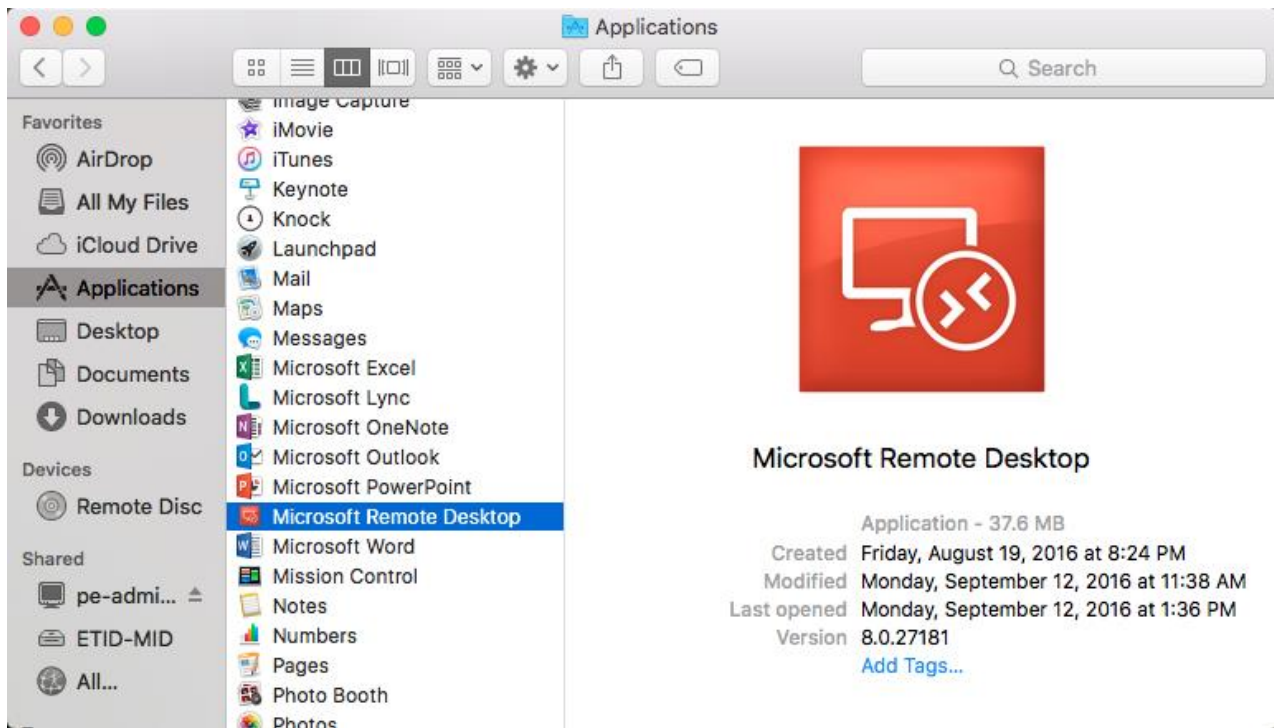
## IT FAQ: How do I connect to my office computer using remote desktop (Mac OSX)?

Before attempting to connect to your office computer, you must first have the following:

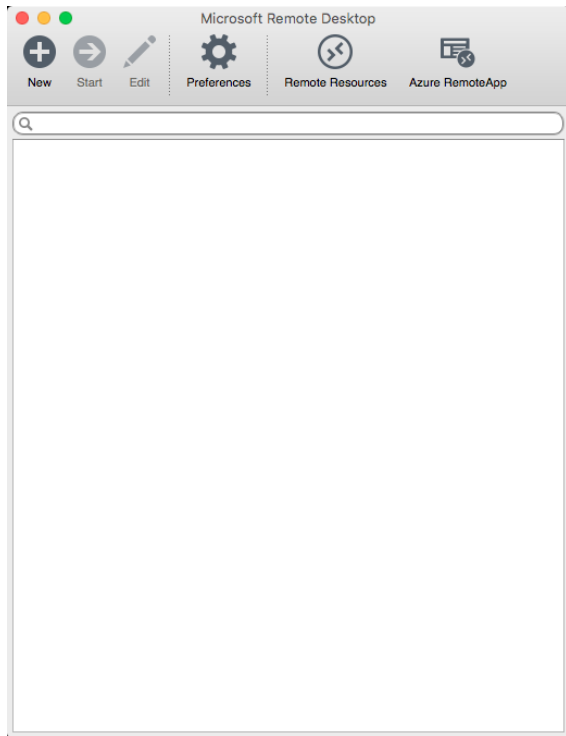
If you are off-campus, start up [TAMU Connect](#) and log in with your university (TAMU) credentials.

- Note: If you have trouble with connecting to VPN, contact CIS Help Desk at (979) 845-8300 for 24-hour support.
- The name (Ex. Pe-\*\*-#####) and IP address (Ex. 128.194.17x.xxx) of the computer you are connecting to.

1. Go to **Applications** and select **Remote Desktop Connection**.



2. Open **Microsoft Remote Desktop** and you will see the screen below.

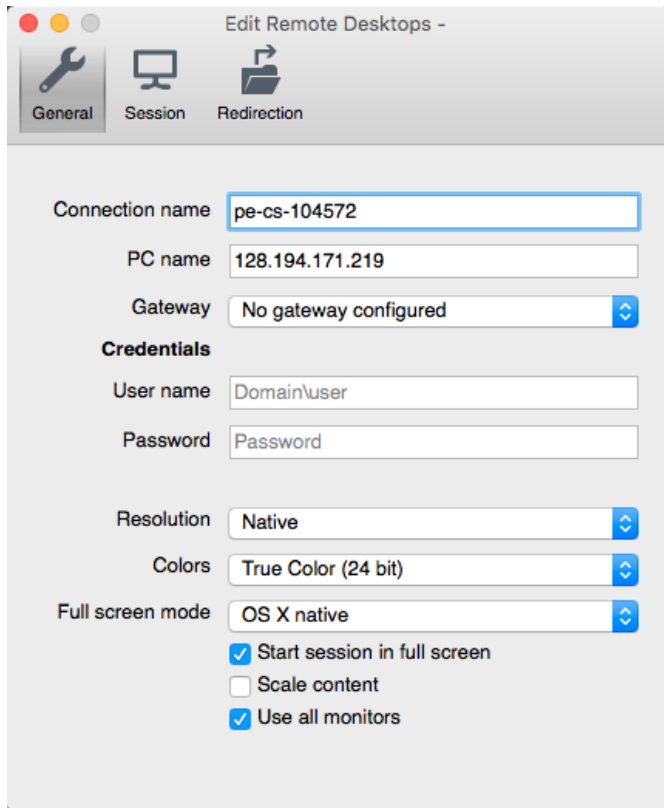


3. Click on **New** in the upper right hand corner. When the screen (see below) comes up, enter:

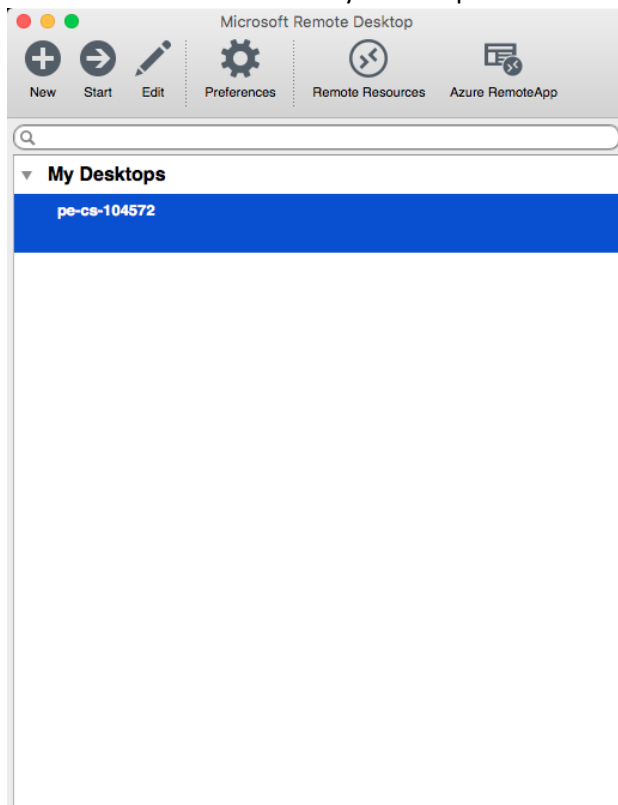
**Connection Name:** enter the name of your office computer (Ex. Pe-\*\*-#####)

**PC Name:** enter the IP address of your office computer (Ex. 128.194.17x.xxx)

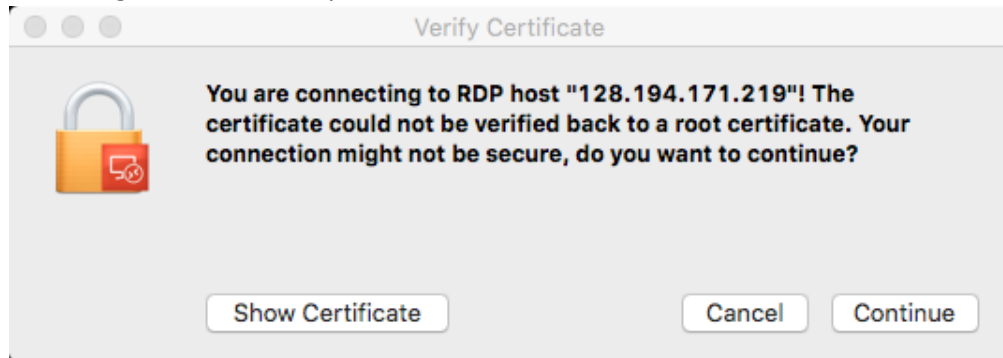
- Note: Leave all other settings as default.



4. Close out of the **Edit Remote Desktop** window above by clicking the **Red** dot in the upper left hand corner. You should now see your computer listed like the example below.



5. Double click on your office computer name to connect. The screen should go black and you will get the dialogue below where you will want to click **Continue**.



6. After clicking **Continue**, you should be redirected to a screen that will have the **Acceptable Use Policy**, Click **OK** and you will be taken to the screen where you can enter your credentials. Make sure to enter **AUTH\** in front of your username (your NetID).

