IT FAQ: As a Distance Learning student, how do I access my PETE software remotely?

1. If you are off-campus, start up TAMU Connect and log in with your university (TAMU) credentials.
   - Having trouble connecting to VPN? Contact CIS Help Desk at (979) 845-8300 for 24-hour support.
   - Are you a Certificate Student? Send an email to support@pe.tamu.edu to receive information on how to login through VPN. In the email, include a list of classes and your estimated completion date.
   - Using Snow Leopard or higher (OS 10.6)? Click here to configure the built-in Cisco VPN client.

2. Click on the following link and install ActiveX control, if prompted.
   - Note: Remote Apps only function through Terminal Services, which requires Internet Explorer.

3. Authenticate with your PE username and password. Then click OK.

4. You should see the following page. Click Allow on the bar at the bottom of the page.
NOTE: If you do not see the above screen, or the Allow button does not appear at the bottom of the screen, use the following three instructions, and then start again from step 1 above. If okay, move down to step 5.

Click on Tools> Internet Options.
Click on the **Advanced** tab and **Reset**.
Click on Reset and restart the browser.
5. Click on the application you would like to use.

![RemoteApp Programs](image1)

6. When you are prompted with the box below, check all options and click on Connect.

![RemoteApp Prompt](image2)

7. Enter your PE password and click OK as shown below.
8. Read the **Agreement** when prompted and click **OK** if you accept the terms and **Cancel** if you do not.

9. Now the program will start up on your computer and you will be able to run simulations. You will be able to open files on your H:\ drive. To upload or download files to your H:\ follow the directions [here](#).