IT FAQ: How do I connect to my office computer using remote desktop (Windows 10)?

Before attempting to connect to your office computer, you must first have the following:

If you are off-campus, start up TAMU Connect and log in with your university (TAMU) credentials.

- Note: If you have trouble with connecting to VPN, contact CIS Help Desk at (979) 845-8300 for 24-hour support.
- The IP address of the computer you are trying to connect to. (Ex. 128.194.17x.xxx)

1. Click on Start > All apps > Windows Accessories > Remote Desktop Connection.
2. Enter your **IP address** in the *Remote Desktop Connection* window. (Ex. 128.194.17x.xxx)

3. Click on **Connect**.

4. You will be prompted to enter your NetID and NetID password to login.
   - Note: Be sure to put AUTH\ in front of your NETID in the username field.
- Note: You can choose the check box next to "Don't ask me again for connections to this computer" and click Yes and you will not see this pop-up each time you remotely connect to your computer.