IT FAQ: How do I connect to my office computer using remote desktop (Windows 8.1)?

Before attempting to connect to your office computer, you must first have the following:

If you are off-campus, start up TAMU Connect and log in with your university (TAMU) credentials.

- Note: If you have trouble with connecting to VPN, contact CIS Help Desk at (979) 845-8300 for 24-hour support.
- The IP address of the computer you are trying to connect to. (Ex. 128.194.17x.xxx)

1. Click on Start. Once you are on the start screen with all of the tiles, begin to type Remote Desktop Connection and on the right hand side of your screen you will see programs appear. Make sure that you select the Remote Desktop Connection that is emphasized in the image below.

2. Enter your IP address in the Remote Desktop Connection window. (Ex. 128.194.17x.xxx)
3. Click on **Connect**.

4. You will be prompted to enter your NetID and NetID password to login.
   - Note: Be sure to put AUTH\ in front of your NETID in the username field.
• Note: You can choose the check box next to “Don’t ask me again for connections to this computer” and click Yes and you will not see this pop-up each time you remotely connect to your computer.